

IDEAS | PEOPLE | TRUST

# ENVIRONMENTAL REPORT NOVEMBER 2022

INDEPENDENT ANALYSIS PROVIDED BY AVIECO



ROOTED IN QUALITY -



FOREWORDS

### RESPONSIBLE GROWTH, ROOTED IN QUALITY ENVIRONMENTAL REPORT 2021/22

NOVEMBER 2022

# CONTENTS

Forewords	02	
Executive Summary	03	
Energy	06	- And
Travel	08	
Other	10	
Our Plans and Targets	12	
		1

#### MISSION STATEMENT

#### BEYOND COMPLIANCE

BDO is a responsibly managed firm that aspires to exceed market expectations across all sustainability issues and proactively reduce our environmental impacts. Our goals are to reduce our overall carbon footprint by embedding environmental controls and practices into the daily management of the firm and thereby encourage positive behaviour from our people to achieve a greener culture.

To reflect this, we have committed to achieving and maintaining carbon neutrality moving forward. BDO is looking to move beyond carbon neutrality and towards net zero carbon emissions. We are continuing to work with our sustainability partner, Avieco (part of Accenture), to explore our commitment to Net Zero, and we intend to publish our transition to Net Zero roadmap in FY 2022/23.

#### **DOING WHAT'S RIGHT FOR ALL**

BDO is continuing to act on climate change because we believe that it is the right thing to do. We believe that businesses have a moral responsibility to ensure a thriving world. Therefore, our efforts are focussed on ensuring that there is efficient use of energy and resources in our operations to minimise our carbon footprint.

We have set ourselves emissions reduction targets that are aligned to limit global warming below 1.5°C and we are aware that our targets will only grow more ambitious when we focus on our journey towards net zero. We are also aware of the industry's growing consideration for the impact of Scope 3 emissions and the need for these emissions categories to be addressed. As a result, in conjunction with our sustainability partner Avieco, we are building out an approach to quantifying and reducing our scope 3 emissions.

We recognise that tackling climate change is not something we can do on our own. We are also collaborating with BDO Global, with our international member firms, and with third parties to communicate the importance of climate change being a board agenda topic.

### **ABOUT THIS REPORT**

OTHER

This report provides our stakeholders with a comprehensive view of the organisation's performance and action on environmental matters for the year ending 30 June 2022.

It provides performance highlights from 2021/22, comparative analysis and highlights of performance by emissions source. The report can be read in both summary and detailed views, intended to support further discussion and decision-making regarding priority areas for action.

We also capture the headlines in our 2022 Culture and Impact Report, in which we share more stories about how we're making progress on multiple Environmental, Social and Governance topics to help society succeed.

OTHER

# **FOREWORDS**







BDO acts on climate change because it is the right thing to do, our people expect it, and future generations deserve it. We recognise the importance of acting on climate change to ensure long-term sustainability. We are committed to improving our performance and disclosure each year.

We are a people-powered business and businesses choose to work with us because of our people, who deliver great ideas to help them succeed. We act on climate change because it is the right thing to do, our people expect it, and businesses we work with deserve it.

We continue to try to identify new ways to improve our performance management and implement ways to reduce our environmental footprint. As our people return to the office, we are ensuring we have embedded sustainability into our plans for post COVID-19 office refurbishment, and a move towards permanent hybrid working. After significant reductions in emissions due to national lockdowns, we knew our emissions would rise in FY 2021/22.

We are pleased to report FY 2021/22 total emissions are still significantly lower than our total emissions pre COVID-19. We are working on our Transition to Net Zero roadmap, sustaining our carbon neutrality, and are purchasing Renewable Energy Certificates for our offices.

### BEN MURRAY

CHIEF EXECUTIVE OFFICER, AVIECO (PART OF ACCENTURE)

Businesses are playing a key role in societies' transition to a greener, more sustainable economy. Having a sustainability strategy is no longer enough; business need to ensure their strategy is sustainable.

Avieco (now part of Accenture) is proud to continue supporting BDO in their sustainability journey. Over the past year, we have helped BDO identify where their material impact areas lie, set a decarbonisation plan, and explore a net zero commitment for BDO in line with a GFANZ commitment.



BDO has committed to reduce its operational emissions in line with the greenhouse gas emissions (GHG) reductions required to limit global warming to below 1.5°C and to offset any residual emissions from building operations and business travel.

We are excited to continue working with BDO on its ambitious journey.

OTHER

# **EXECUTIVE SUMMARY**



We anticipated that the return to office working and business travel would result in an emissions increase. However, our 2021/22 emissions total demonstrates a 66% reduction in emissions in comparison to our 2019/20 baseline emissions totals.



OTHER

## **EXECUTIVE SUMMARY**

#### **PERFORMANCE SUMMARY**

We are reporting a 242% increase in total emissions for the financial year 2021/22 vs. 2020/21. The main driver for this increase is the change to ways of working after the COVID-19 pandemic.

With employees returning to our offices, our energy consumption increased significantly compared to last year where employees worked almost exclusively from home.

Our business travel, which previously reduced due to COVID-19 travel restrictions, has returned to the greatest contributor to the company's overall carbon footprint which is currently being reported on.

In comparison to the pre COVID-19 year, the financial year 2021/22 is reporting a 66% decrease in total emissions. This highlights that, whilst the adoption of agile business operations has increased business emissions, they are still significantly lower than our historical records.





# 2021/22 PERFORMANCE: IN NUMBERS



Over the cours of last year, ou operations and activities have had the following environmental impacts...

e course rear, our	TOTAL CO2 EMISSIONS	TOTAL ENERGY 4,423 MWh or 1,195 homes powered	DISTANCE TRAVELLED OOD 13.6 million km or 3,407 times round the world	
vities ving acts	PAPER CONSUMPTION	WATER USAGE	WASTE PRODUCED	
	<b>10</b> tonnes or <b>240</b> trees	<b>54,104</b> m <sup>3</sup> or 28 Olympic pools filled	<b>198 tonnes</b> or <b>48</b> fully-loaded waste trucks	

# 2021/22 PERFORMANCE: ENERGY

### 2021/22 HIGHLIGHTS: ENERGY

The previous reporting year was heavily influenced by the lockdown way of working during COVID-19, resulting in the following comparison:

- We experienced an energy intensity increase for the first time since 2018/19
- ▶ 66% increase in total energy consumption

Eighth year of GHG reporting, with reliable energy data and stable energy consumption across our portfolio.



\* Percentage change in comparison to 2020/2021 performance.

OTHER

# 2021/22 PERFORMANCE: ENERGY

#### **ENERGY PERFORMANCE**

We have seen a 66% increase in total energy consumption due to a return to pre COVID-19 working behaviours with employees returning to hybrid working patterns and the increased footfall in our offices.

Emissions from natural gas and electricity account for 34% of total reported emissions and are a highlighted as a significant contributor to our carbon footprint.

As we continue to work towards more sustainable business practices, our collaboration with Avieco (part of Accenture) enables us to continue to explore ways to identify additional energy savings opportunities across our portfolio, as part of a wider commitment to carbon neutrality.

### **ENERGY CONSUMPTION PER REPORTING YEAR (KWH)**

FIGURE 3: ELECTRICITY AND NATURAL GAS CONSUMPTION (KWH) BY FINANCIAL YEAR (2018 - 2022)





OTHER

# 2021/22 PERFORMANCE: TRAVEL

### 2021/22 HIGHLIGHTS: TRAVEL

The previous reporting year was heavily influenced by COVID-19, resulting in the following comparison:

- Returning to a hybrid working model after the global pandemic resulted in a significant increase of business travel and affected all methods of transportation domestically and internationally
- Flights continue to account for most of our travel emissions (65%).



ENVIRONMENTAL REPORT | RESPONSIBLE GROWTH, ROOTED IN QUALITY | NOVEMBER 2022 08

OTHER

# 2021/22 PERFORMANCE: TRAVEL

### TRAVEL PERFORMANCE

In previous years, business travel accounted for over 80% of our carbon footprint, with flights accounting for over half of our total emissions. However, during 2020/21, due to the significant impacts of the COVID-19 pandemic on travel, both to offices and to client and audited entity sites for meetings, we experienced a significant reduction in travel and, as a result, overall carbon footprint. However, in 2021/22, due to the adoption of a hybrid working model, we have experienced a rise in business travel which accounts for over 80% of our carbon footprint.

Through our hybrid working model, we aim to take the positives of the increased use of technology, such as improvements in video conferencing, and integrate these with our new business travel policy. We continue to encourage our employees to reduce their impact where possible with the following key environmental considerations:

- Travelling by rail instead of air or road transport
- Flying economy class when taking domestic and short haul flights
- When travelling by car, selecting low emissions vehicles or car sharing
- Continuing to utilise video conferencing where possible.

#### **BUSINESS TRAVEL OVER TIME (MILLION KM)**

FIGURE 5: DISTANCE TRAVELLED IN MILLION KM, BY FINANCIAL YEAR (2014 - 2022)





PLAN AND TARGETS

# 2021/22 PERFORMANCE: **OTHER**

### 2021/22 HIGHLIGHTS: OTHER

- Waste, water, and paper account for less than 1% of total emissions
- Consumption of water, as well as waste production, has decreased due to home working
- Waste and water data remain estimated for selected sites, with consumption decreasing as employees were working from home during the reporting year.

nt for less than as waste to home stimated for n decreasing n home during	DAPER PAPER 10 tonnes * 企 333%	で WASTE AND RECYCLING 198 tonnes * 企 218%	<pre>water 54,104 m³ * ☆ 2,067%</pre>	
				<b>BUSINESS EMISSIONS</b> BUSINESS EMISSIONS BREAKDOWN, 2021/22 (TCO2E) *PERCENTAGE CHANGE
	INTENSITY	INTENSITY		• Water 8 tCO2e (38%) Paper 9 tCO2e (42%)
	<b>0.0013</b> tonnes/FTE	<b>0.0006</b> tonnes/FTE	<b>7.03</b> m³/FTE	
	*	* <b> </b>	*	• Waste 4 tCO2e (20%)
	* Percentage change in comparison to 2020/20	)21 performance		

\* Percentage change in comparison to 2020/2021 performance.

# 2021/22 PERFORMANCE: **OTHER**

### **OTHER PERFORMANCE**

Building sources account for about 1% of our total footprint with emissions from landfill disposal of waste accounting for more than half of this impact.

Waste and recycling remain partially estimated with recycling data received for all offices and waste to landfill based largely on historic assumptions.

In line with our hybrid working approach, we have reduced our paper consumption significantly with the use of digital alternatives. We intend to enhance the reduction of paper use in the office through various initiatives.

### PAPER

FIGURE 7: PAPER CONSUMPTION (TONNES) BY FINANCIAL YEAR (2014 - 2022)



### WASTE FIGURE 8: WASTE CONSUMPTION (TONNES) BY FINANCIAL YEAR (2014 - 2022)



### WATER

FIGURE 9: WATER CONSUMPTION (M<sup>3</sup>) BY FINANCIAL YEAR (2014 - 2022)

TRAVEL

OTHER





# **OPERATIONAL CARBON MANAGEMENT PLAN**



We have chosen to follow the PAS 2060 standard, a specification detailing how to demonstrate carbon neutrality. A key requirement of this specification is for BDO to implement our ongoing carbon management plan. Our carbon footprint has increased by 242% compared to FY 2020/21. This is a result of the changing working practices throughout 2021/22, caused by the recovery from COVID-19 global pandemic.

Our challenge is now to instigate and maintain working practices that continue to reduce our operational carbon footprint as our workforce return to the office under our hybrid working model.

Our progress during 2021/22 on our carbon management plan is outlined below. We remain committed to our annual reduction target of 4.2%, in-line with the 1.5°C science-based target and the requirements of the Paris Agreement, with our 2025/26 reporting year as our target.



### TARGETS

FIGURE 11: SCOPE 1 - 3 REDUCTION BY FINANCIAL YEAR, COMPARED TO 1.5 SCIENCE-BASED REDUCTION TARGET



### **OUR TARGETS**

OTHER

We have set a number of targets to drive our decarbonisation ambitions:

- BDO's decarbonisation target: Reduce emissions in line with the 1.5°C science based target and our reporting year
- Net Zero target: Reduce emissions in line with Science Based Target 1.5°C aligned pathway to achieve Net Zero by 2050 or sooner. We will be publishing our transition to Net Zero Roadmap in FY 2022/23.

These targets will be reviewed to align with our net zero targets once defined, as we will need significant decarbonisation action above what has previously been stated, to achieve a net zero target.



FOREWORDS

TRAVEL

# **KEY PERFORMANCE INDICATORS**

KPIs are being tracked to maintain a focus on efficiency as well as to monitor our decarbonisation progress. Like many businesses, 2021/22 emissions are higher than 2020/21 emission due to the increase in office use and travel, after COVID-19 lockdown limited office use and reduced travel. In our 2020/21 Environmental Report we acknowledged this as people return to the office and to international business travel, and as we grow.

However, as we transform into a hybrid working firm, we continue to be committed to reducing our emissions. We have presented our performance against our KPIs for 2020/21 here\*.

ocus				MAINTAINING EMISSIONS R
usinesses, 20/21 use limited 020/21		Ŷ	Ŵ	Our workforce has now returned have adopted a hybrid working s WORK <b>ABLE</b> ) this allows people they are doing and what is right individual. We are providing emp
ed this as rnational	CARBON INTENSITY (EMPLOYEE)	ENERGY INTENSITY	TRAVEL INTENSITY	systems securely, enabling perm either our offices, home or clien
id hitted to ented our 0/21 here*.	<b>0.39</b> tCO2e/FTE	575 kWh/employee	<b>1,772</b> km/employee	We anticipated that this return t in an emissions increase, and ha emissions from 2020/21. Howev year 2019/20 (8792 tCO2e), wit 2021/22.
	<b>① 202%</b>	<b>① 49%</b>	<b>① 547%</b>	We have already begun this proc certificates (RECs) for all our off based emissions.



\* Our KPIs also include carbon intensity per revenue (tCO2e/£m). We will present this metric following finalisation of our 2021/2022 financial results.

### MAINTAINING EMISSIONS REDUCTIONS AFTER COVID-19 RECOVERY

OTHER

Dur workforce has now returned to the office in a post COVID-19 world, where we have adopted a hybrid working style. Called agile working (or as we call it internally, WORK**ABLE**) this allows people to work from a location that best suits the work they are doing and what is right for the client or audit engagement, team and ndividual. We are providing employees with the technology required to access our systems securely, enabling permanent hybrid working, where our teams work from either our offices, home or client sites depending on the task at hand.

We anticipated that this return to office working, and business travel would result in an emissions increase, and has been reflected by an 887 tCO2e increase in emissions from 2020/21. However, our 2021/22 emissions fall below the baseline year 2019/20 (8792 tCO2e), with a 66% reduction between the baseline year and 2021/22.

We have already begun this process with the purchase of renewable energy certificates (RECs) for all our office locations to support the reduction in office-based emissions.

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