

Business Services & Outsourcing

# Global Business Services

February 2024

IDEAS | PEOPLE | TRUST



# Outsourcing your international back office

## Outsourced business support, every step of the way

As a growing business looking to expand your operations overseas, improve visibility of your international operations or manage the cost of doing business worldwide, we can help.

We deliver a range of services designed to help both established and ambitious businesses navigate the complications associated with accounting so that you can focus on what matters and reduce the strains on you and your team.

We pride ourselves on a personal approach focused on your business needs and bringing real, practical solutions. As an integrated part of BDO, we make the expertise of one of the world's leading firms of accountants accessible to companies of all sizes.

We offer a detailed, bespoke and personal service focused on your needs, embracing new tools and technology to provide the quality of service you would expect from BDO.



### Common challenges include

- ▶ Lack of available resource in country to support your growing requirements
- ▶ Having to managing multiple/providers in different countries
- ▶ Inconsistent management reporting
- ▶ Inefficient finance functions operating without control or governance
- ▶ Inflexible solutions that are slow to reflect your changing business requirements
- ▶ Lack of visibility.



# A complete outsourced service

Our outsourcing specialists provide a single solution to address your business and accounting needs. We will provide you with a complete outsourced service managed by a single dedicated team, under one contract for multiple jurisdictions to ensure clear communication and 24/7 control, wherever you are, or want to be, in the world.

As one of the world's largest accountancy networks, you can be confident that we operate in the areas that are important to you now and where you want to be in the future. Bringing together the very best from across the global network to support your needs.



## A single outsourcing partner

### Bookkeeping and finance back office

Delivery of day to day outsourced accounting and treasury services with consistent Management reporting to ensure you have full visibility and control over your international operations and remain compliant and efficient in any country.

### Payroll services

An end to end payroll service: expert advice from in country specialists on local and expatriate tax, local payroll procedures and local employment legislation.

### Tax compliance services

Direct and indirect tax returns: including calculation and submission of returns, local tax audits and tax provisions.

### Statutory accounts preparation

Preparation of statutory financial statements in local GAAP along with reconciliations to US GAAP/IFRS reported figures.

### Stock options and incentives

Advising on tax treatments and reporting requirements. Preparing annual compliance documents and reporting stock option and incentive gains through the payroll.

### Tax and establishment

Advice on options for local entity, including assisting with entity incorporations, indirect tax, corporation tax and payroll registrations.

# Supporting your growth

As one of the world's largest accountancy networks, you can be confident that we operate in the areas that are important to you now and where you want to be in the future. Bringing together the very best from across the global network to support your needs.

## Company secretarial

Tailored company secretarial services as required in each country, making sure you comply with all local regulations.

## Tax advisory

Multinational tax challenges are among the most complex and potentially expensive issues facing companies with international operations. We can assist you in maximizing your opportunities to optimize profit, moderate taxes and mitigate risk.

## Local director duties

Where required and permissible we can act as a local/resident company representative according to your instructions.

## Permanent establishment advice

Advice on trading models and potential tax implications in regard to permanent establishment.

## Employment tax and hr advice

A range of advisory services including expatriate advice where employing non-local personnel, global HR strategy, employee expenses policy and employee contract administration.

## Transfer pricing & value chain

Structured plans ensuring you maximise your IP returns and management of local territory tax positions with efficient structures.



# The BDO approach

Our clients are realising the benefits of partnering with BDO

## Suited to your needs

We pride ourselves on delivering exceptional client service, through strong and personal relationships while delivering a service tailored to you.

## Mature & experienced team

Our international business is mature. Our people, processes and technologies are tried and tested. We won't let you down.

## A consistent service

Quick and effective implementation at a local level using a common and consistent process.

## One contract

Through a single worldwide contract we provide a simple, scalable template for adding services, countries, entities and additional scope to any project as you grow.

## One point of contact

A single point of contact within our global service coordination team means that you won't have to keep explaining your policies and procedures to various providers scattered across the world, allowing you to focus on growing your business.

## Exceptional client service delivered by empowered people

As one of the world's largest accountancy businesses, you can be confident that we operate in the areas that are important to you now and where you want to be in the future, bringing together the very best expertise from across the global network to support your needs. We have many clients across the globe, ranging in size from multi nationals to midsized firms, which are happy to share their experiences of working with us.



# Technology

## A workflow platform that delivers clear visibility and reporting

### BDO portal

A web hosted solution, providing customised views and reporting dashboards that enable you to immediately view the current status of your global compliance. Our project and document management platform improves your control and operational efficiency and reduces your risk profile.

We can configure the platform to your specification, building collaborative workflows allowing our member firms and your local teams to interact, whilst providing oversight to your head office and the BDO coordination team in a centralised location.

The platform will assist both local teams and our central coordination team by providing a clear, up to date summary of all work in scope. Key milestones within our scope of work are loaded into the workflow engine to drive the process, identify risks and highlight items requiring attention.

### Wider global compliance

Additional entities and service lines can easily be added to the platform at any time, whether our team is assisting in the completion and coordination of these services, or if they are completed in-house.

### Underpinning global visibility

Is accessible by both our clients and BDO team members regardless of time or location.

01

Contains all key tasks, milestones and compliance obligations in scope by entity providing transparent monitoring of progress by all team members.

02

Supports our relationship by providing access to all relevant data and documents in one place.

03

Provides a permanent record of the information used, the review process undertaken and the source of information used for each process.

04

Offers a live Entity Information Database, providing you with an up to date summary of each entity's incorporation information, local obligations, director details and much more.

05

Strict security settings ensure each user has access to only the information you specify, protecting confidential data.

06



# The international BDO network

## Delivering consistently across the globe

In an ever-evolving economic environment, businesses need a global organisation that provides exceptional, bespoke service combined with local knowledge and expertise. We're uniquely positioned to serve this demand, providing effective support and a truly integrated global footprint, under one International Services Agreement (ISA).

## Global client service standards

Every BDO member firm is committed to providing consistently high-quality service delivery. We put this commitment into practice through the demanding client service standards that all our member firms are required to meet. We have also implemented a global Net Promoter Score programme to gather client feedback.

## Sector expertise combined with technical efficiency

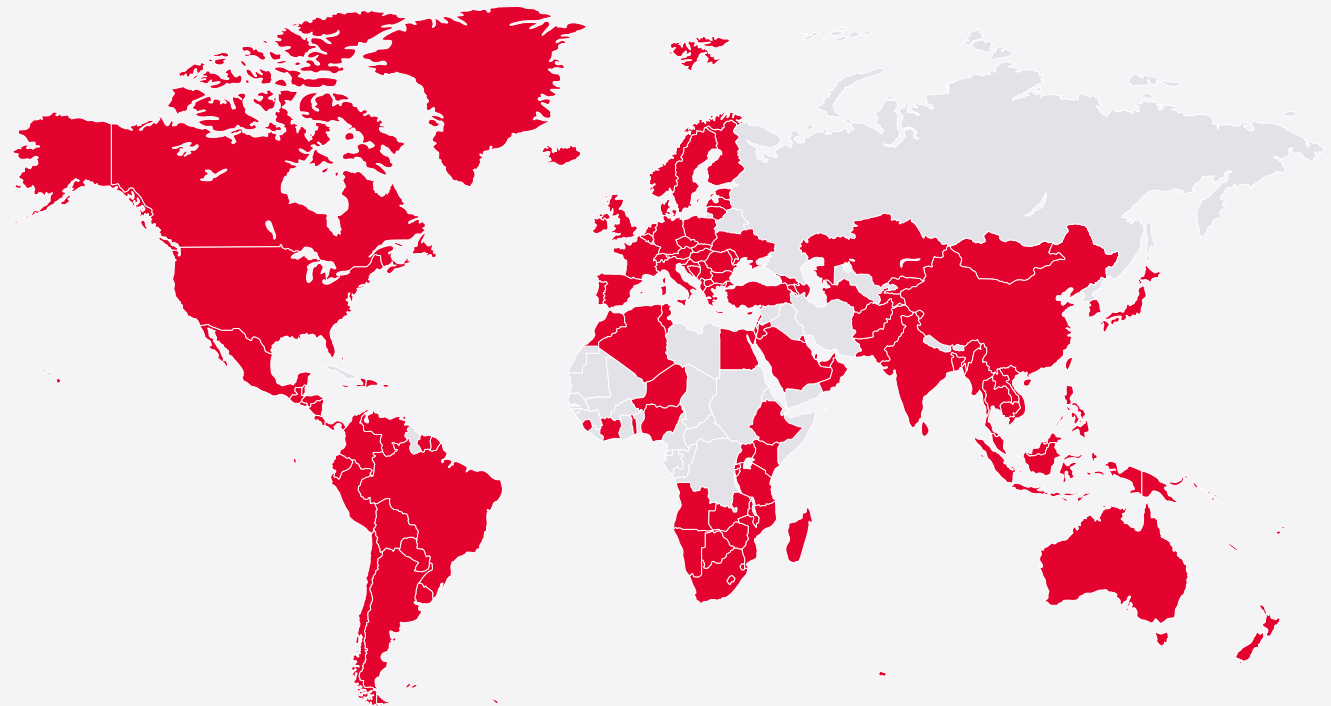
Our member firms' sector focus is overlaid by BDO's technical efficiency and active global sector programme. The main objective is to develop strong sector teams that work efficiently together across borders. This means easy access to sector experts and their experience across the network.

## Sharing best practice

A sharing of best practice, as well as specific training, across our network both improves the quality of our service and promotes the cost-efficient development of our clients' business across borders.

## International quality assurance review programme

The quality of our firms' local and referred professional work is evaluated through an International Quality Assurance Review programme. This is backed up by an accreditation process, carried out every 18 months.



BDO INTERNATIONAL

**US\$14 billion**  
2022/2023 REVENUE

A YEAR ON YEAR INCREASE OF **10.2%**<sup>1</sup>

**166**  
Countries

**1,770** Offices  
**115,700** Staff

<sup>1</sup> At constant exchange rate  
All numbers have been updated as of 20 December 2023

# Our experience

A snapshot of some of the clients we support under our locally delivered, centrally coordinated operating model. These services are delivered by local experts in-country and managed centrally by our coordination team in the UK, offering a single point of contact and comprehensive reporting and compliance status visibility.



**Client example:**  
Multinational pharmaceutical company

**Bookkeeping, management accounting, tax compliance, treasury, IXBRL & payroll services:**

Delivered in the UK, Switzerland, Germany, Austria, Italy, Netherlands, Ireland, France, Denmark & Spain.

**Client for three years**



**Client example:**  
Global financial services group

**Regulatory, statutory and management accounts:**

Delivered in the Isle of Man, Hong Kong, Singapore & UAE.

**Client for two years**



**Client example:**  
Global asset management Group

**Bookkeeping, management accounts, tax compliance & treasury services:**

Delivered in the UK.

**Client for 14 years**





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