

OPTIMISING VALUE

Early planning drives demonstrable value, even if the nature and timing of any future capital event is uncertain

In the evolution of any business, the ability to identify and address matters that drive value creation is critical. In our experience, the three areas of focus are:

- Delivering sustainable profit growth
- Maximising cash conversion
- · Identifying and mitigating potential risks

BDO has created a programme to support management teams in navigating this journey. Our experience in this regard defines our success, with hands-on support shaped around helping clients achieve their aims.

The diagram opposite characterises themes that are considered relevant in both acting as a guideline for good practices around day-to-day business behaviours as well as a readiness assessment in advance of any potential capital event.

We have developed a practical companion guide to provide further context to the themes outlined below. This has been prepared to assess the needs of your business holistically.

Following an initial assessment, we are happy to arrange a workshop session with our team of experts to suit your particular needs and aspirations.

We welcome the opportunity to discuss how we can help you.

PROCESS MANAGEMENT —

- · Level of board focus
- Investment options
- Stakeholder alignment.

DIGITAL -

- IT systems and infrastructure
- Security strategies
- Technological

STRATEGIC DIRECTION

- Value proposition
- Influencing market factors
- · Key performance indicators.

BUSINESS CONTROLS

- Robust financial information
- Regulatory requirements
- · Mitigation of inherent risks.

CASH OPTIMISATION —

- · Cash conversion drivers
- Cash management
- · Working capital initiatives.

TECHNOLOGY

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VALUE

OPTIMISATION

FINANCIAL

PEOPLE

M&A

- Organisational structure
- Succession planning
- · Management incentivisation.

STRATEGIC DIRECTION

- Can a clear understanding of the value proposition be conveyed?
- What market factors are likely to be key influencers going forward?
- Are anticipated performance & value drivers supportable by tracked KPIs?

STRATEGIC DIRECTION

1 OPERATIONAL / FINANCIAL

TECHNOLOGY | ASSURANCE

VALUE OPTIMISATION

UNDERSTANDING YOUR MARKET

- Well-defined addressable market
- Likely market influencers
- Potential disrupters.

ARTICULATION OF VALUE STORY

- Alignment with strategic plan
- Relevance of tracked KPIs
- Time and resource requirements.

TRADING DRIVERS

- Granular, effective data analysis
- Factors underpinning profit development
- · Resilience through a cycle.

OPERATIONAL CONTROL

- Sustainability of operating model
- Level of management focus
- Concise, timely metrics.

CUSTOMER ENGAGEMENT

- Depth of existing relationships
- Recurring / repeat revenue
- · New client pipeline.

TAX PLANNING

- Available opportunities
- Awareness of risk areas
- Monetisation of tax assets.

ROBUSTNESS OF FINANCIAL INFORMATION

- · Ability to inform decision making
- · Comparability across periods
- · Clear data trail.

MITIGATION OF INHERENT RISKS

- · Identification and resolution
- Scenario planning
- · Closure of legacy issues.

SUPPORTING ADVICE / OPINIONS

- Assessment of potential exposures
- · Written documentation
- · Third party validation.

ACCOUNTING POLICIES AND ESTIMATES

- Judgemental elements
- Impact of different GAAPs
- · Recent / upcoming pronouncements.

TREASURY MANAGEMENT

- · Level of cross-border transactions
- Cash pooling arrangements
- · Constant currency analysis.

CONTROL ENVIRONMENT

- Comparison to peers
- · Business risks identified
- · Areas of potential improvement.

BUSINESS CONTROLS

- · How robust is the underlying financial information?
- Are processes in place to support regulatory requirements?
- · How are inherent risks in the business managed?



PEOPLE

 Has succession planning been appropriately considered?

PEOPLE

COD TECHNOLOGY | ASSURANCIAL

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VALUE OPTIMISATION

- Is the team's culture embedded across all levels?
- What management incentivisation arrangements are in place?

STAFFING MODEL

- · Clarity of organisational structure
- Identifiable talent pipeline
- · Documented HR procedures.

SUPPORTING METRICS

- · Relevant productivity measures
- Retention rates
- · Gender pay reporting.

MANAGEMENT TEAM

- Size and stature
- Reliance on key individuals
- Succession planning.

REMUNERATION POLICIES

- Suitability of arrangements
- Linkage to strategic plan
- Fixed vs variable components.

PENSION ARRANGEMENTS

- Quantifiable obligations
- Dialogue with trustees
- Regulatory environment.

EMPLOYEE TAX

- Efficiency of current set-up
- · Communication with authorities
- Use of contractors.

KEY CUSTOMER TERMS

- · Level of contractual underpinning
- Extent of standardisation
- Recent or envisaged changes.

SUPPLIER ARRANGEMENTS

- Reliance on key providers
- Operational improvement opportunities
- Procurement approach.

CASH FLOW FORECASTING

- · Short-term visibility
- Cash conversion levels
- · Accuracy of forecasting.

CASH MANAGEMENT

- Procedures in place
- Awareness of pinch points
- Liquidity of funds.

WORKING CAPITAL DRIVERS

- Tracking methodology
- Initiatives offering sustainable benefits
- · Seasonality profile.

CAPITAL EXPENDITURE

- · Maintenance vs expansionary spend
- · Capital appraisal process
- · Buy vs lease options.

CASH OPTIMISATION

- Does the business have a clear pathway for converting profits to cash?
- Are cash management procedures well established?
- · Can any sustainable working capital initiatives be implemented?



DIGITAL

- Are the IT systems and infrastructure fit for purpose and scalable?
- What information security strategies are in place?
- Has the impact of technological advances been assessed?

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VALUE OPTIMISATION

DIGITAL

IMPACT OF TECHNOLOGY

- Influence on strategy
- Awareness of tech advances
- · Regulatory development.

SERVICE CONTINUITY

- Design and testing of processes
- · Evaluation of alternatives
- · Disaster scenario planning.

CHANGE MANAGEMENT

- Effective planning
- Ongoing operational efficiency
- Preservation of internal control.

SYSTEM IMPLEMENTATION

- Business case evaluation
- Testing prior to go-live
- · Timing and nature of updates.

DATA GOVERNANCE

- Compliance requirements
- Standard operating procedures
- Adoption of best practice.

INFORMATION SECURITY

- Analysis of risk areas
- Mitigation and remediation steps
- Regular system testing.

DEAL RATIONALE AND TIMING

- Likely buyer/investor community
- · Pricing expectations
- · Market conditions.

EBITDA FOR VALUATION PURPOSES

- · Options for how to present
- Forward visibility
- · Nature of one-off and non-recurring items.

BUSINESS PLAN PREPARATION

- Robustness of model
- · Suitable timeframe covered
- · Historical budgeting accuracy.

PRE-DEAL OPPORTUNITIES

- Payback on planned initiatives
- Potential acquisitions or disposals
- · Synergy assessment.

STRUCTURE AND INCENTIVISATION

- · Clarity of corporate structure
- Stakeholder agreement on approach
- · Likely tax clearances.

AUDITORS AND EXTERNAL ASSURANCE

- · Value-add from audit
- Appropriateness of accounting framework
- · Management letter points.

PROCESS MANAGEMENT

- Is value optimisation (or exit readiness) already a standing board agenda item?
- · What are the available capital options, including views on investor community?
- Is there stakeholder alignment on the nature & timing of any capital event?



OUR TEAM



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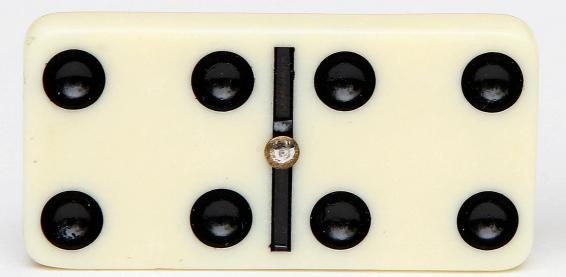
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